

Dusty Road Puppies

Dusty Road Puppies provides the following Health Guarantee on every puppy we sell. We also understand that each puppy is a living creature and we cannot predict or foresee everything when it comes to their health. It is with this in mind that we offer our health guarantee.

Our desire is to match each of our puppies with a loving family who understands their specific needs. By adopting one of our puppies, you agree to the following terms and conditions:

Veterinarian Examination & Exchange Policy

Your puppy must be examined by a licensed veterinarian, preferably one who will remain your dog's care-provider, within three (3) days of taking possession of your puppy. Should your puppy have, in the opinion of the veterinarian, any life-threatening physical abnormalities, you have the option to return your puppy in exchange for another puppy of equal value. In the event there are no other available puppies, you will receive the next comparable and available puppy from a future litter. If during this process you choose a puppy that is of increased value, you agree to pay the difference in price for the new puppy.

To make a claim, you must return your puppy to Dusty Road Puppies within seven (7) days of purchase. You must also provide a signed statement from your dog's veterinarian including date of examination and an explanation of the findings and diagnosis deeming your puppy unhealthy. The statement must include a description of the symptoms supporting the opinions. Dusty Road Puppies is not responsible for any costs incurred by you in the process of having your puppy examined by your veterinarian or costs incurred in returning your puppy. You understand that there will be no refund on shipping charges, medical costs, and all deposits are nonrefundable.

Exceptions

We guarantee that our puppies are certified healthy by our veterinarian at the time they are released and we cannot be held accountable for problems that might occur as a result of myriad conditions and situations that will impact your puppy after they leave our facility.

One-Year limited Warranty

Should your puppy die of a birth defect within six months after purchase, Dusty Road Puppies will provide a replacement puppy of equal value. In the event there are no other available puppies, you will receive the next available puppy from a future litter. If during this process you choose a puppy that is of increased value, you agree to pay the difference in price for the new puppy.

This warranty assumes and requires proof that you have kept the puppy under the care of a licensed veterinarian. The care must include all standard vaccinations done on schedule and other care as recommended by the veterinarian. To make a claim you must bring a signed certificate from the veterinarian stating cause of death and a copy of ALL of your puppy's health records. Dusty Road Puppies is not responsible for any costs incurred by you in the process of having your puppy examined by your veterinarian or any costs incurred in collecting and shipping medical records. You understand that there will be no refund on shipping charges or medical costs, and all deposits are nonrefundable.

Additional Notes:

You understand: Dusty Road Puppies Health Guarantee requires your puppy be examined by a licensed veterinarian, preferably one who will remain your dog's care-provider, within three (3) days of taking possession of your puppy. Failure to do so within (3) three days of purchase voids all warranties.

You understand: Dusty Road Puppies cannot guarantee the health of female dogs once they are bred.

You understand: Dusty Road Puppies makes no guarantee that your puppy can be shown or bred.

You understand: Dusty Road Puppies makes no guarantee regarding the color or size of your puppy at any time in its youth or as an adult.

You understand: In the event that a puppy is being returned to Dusty Road Puppies under this warranty, all of your puppy's registration papers must accompany your puppy at the time it is returned. Registration papers must be signed, transferring ownership back to "Dusty Road Puppies".

You understand: Dusty Road Puppies' health guarantee does not cover accidental death or injury.

Date: _____

Printed Name: _____
(Puppy Parents)

Signature: _____
(Puppy Parents)